

ASSURED HOTELS  
**RATE TERMS  
& CONDITIONS**

RATE TYPE	INSTANT PURCHASE	FLEXI-RATE
Description	Pre-paid, advance purchase rate Non refundable, non changeable, non transferrable	Best available fully flexible rate
Check-in from	Ascot Quays 2.00pm Waterside 2.00pm	Ascot Quays 2.00pm Waterside 2.00pm
Check-out prior to	10:00am	10:00am
Deposit	All properties require full payment for entire stay to be paid by credit card at time of booking	Credit card details to be provided at time of booking
Amendments	Not permitted	Permitted Up to 2pm, one day prior to arrival
Cancellations	Not permitted	Permitted Up to 2pm, one day prior to arrival Must be advised in writing
Refunds	Not permitted	Change or cancellations received up to 2:00pm, one day prior to arrival – refund provided  Change or cancellations after 2pm, one day prior to arrival – One nights accommodation fee will be charged  No refund payable to non-arrivals